

Whitehall's FAQ Parent Handout



August 29, 2020

Question	Answer
<i>Where can I get my child's daily schedule?</i>	Please contact your child's teacher. Check our school website for your child's teacher's email address.
<i>Where can I get information on the school lunch?</i>	Check our school website for more details on the school lunch programs.
<i>When are the make-up pick days for learning materials?</i>	The days are September 1st 8:00am-9:00am and September 2nd 8:00am-10:00am.
<i>How do I go about putting my child's name on the request list for a Chromebook?</i>	Send an email request to Mr. Cuvo. In the email, please state your child's name, grade, and classroom teacher. Check our school website for Mr. Cuvo's email address.
<i>During distance learning, if my child is having technical issues, what is the best way to get that issue resolved?</i>	Benjamin Tasker Middle School is our Technology Parent Support Center. Days/Times: Mondays and Wednesdays, 8:00 a.m. – 10:00 a.m. and 6:00 p.m. – 8:00 p.m. Parents may call 240-696-3315 during these hours to receive live assistance. Here is the link below:

	https://www.pgcps.org/reopen/resources/#Parent%20Centers
<i>If I can't reach the teacher during live lessons for assistance, who can I contact?</i>	<p>Try the parent support center first. If you are unable to reach the parent support, each grade level will have a designated staff member to contact for support.</p> <p><u>Email the following staff members for assistance:</u></p> <p>Kindergarten-Mrs. Farmer First Grade-Mr. Cuvo Second Grade-Ms. Panti Third Grade-Mr. Pozen Fourth Grade-Ms. Wine Fifth Grade-Mrs. Farmer</p> <p>Check the school directory on the website for email addresses.</p>
<i>Who do I contact for assistance with School Max?</i>	You can contact Ms. Panti. Check the school directory on the website for her email address.
<i>Who do I contact if I need learning materials (math book, science book, etc.)</i>	You can contact Ms. Wine. Check the school directory on the website for her email address.
<i>Is there standardized testing this school year?</i>	Yes, our school district is working on a testing schedule and testing format.
<i>What are the school hours?</i>	Whitehall's Distance Learning school hours are 9:15am-3:15pm.
<i>Will there be more Q & A's throughout the school year?</i>	Yes, there will be a Virtual Parent Support Session monthly. Check the Weekly Wire for dates and the link to the Zoom meeting.
<i>NOTE: Please read the Whitehall Wildcat Family Handbook. It is a source of information. Continue to explore our website for resources.</i>	