Before asking for assistance, please perform the following:

► Clear Browsing History

1. On your Chromebook, open Chrome.
2. At the top-right, click more.
3. Click More tools > Clear browsing data.
4. At the top, select All time.
5. Next to 'Cookies and other site data' and 'Cached images and files', tick the boxes.
6. Click Clear data.
CHROMEBOOK BEST PRACTICES

► Charge your Chromebook every day after school.
► Power off your Chromebook every day.

Before asking for assistance, please perform the following:

► Update Chromebook

1. Click the bottom right corner of the Chrome OS desktop.
2. Select the Settings icon.
3. Click About Chrome.
4. Click Check for updates.
5. To apply the update, click the arrow icon and select Restart to Update.